

## **CITY OF OAKLAND** Office of the City Administrator

SPECIAL BUSINESS PERMITS • 1 Frank H. Ogawa Plaza, 1st Floor • Oakland, CA 94612

# **CANNABIS CONSUMPTION APPLICATION**

(PLEASE PRINT)

10/01/2021 Today's date:	Dispensary Permit #	CD21-045
DISPENSARY INFORMATION:		
Name of Dispensary: OAKLYFE LLC	en e	and a cold to be a sure absolute the color and a sure date is a color affice. Summer 2 and a color
Address: 1600 BROADWAY SUITE 50	0.	
Owner: ZHONGZHANG YAN & KY HA	ANG	
Manager: KY HANG	Phone Contact:	
Email Contact: KY, HANG@YAHOO.CO	OM	
Onsite Telephone Number:		
Please include the following with your	r application:	
<ul> <li>Parking Plan</li> <li>Ventilation Plan</li> <li>Anti-drugged driving Plan</li> </ul>		
Floor plan of where you plan to	operate your consumption area.	

i declare under tr	ie penaity of perjury that	the foregoing is true and c	orrect.
Dated at Oaklan	CA this 01	day of Oct	, 20 2 l
Signed:	<b>5</b> /	114	
Name (In Print): Ky Ha	ng		

**%**<sup>⊥</sup>

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FOR OFFICE USE ONLY:				
Nancy Marcus	1/14/22	N/A		
City Administrator's Office	Date	Receipt #		
Hearing Date:Tuesday, Feb. 22nd	6:30 PM - 200M,			
Copy to: Office of the Mayor, Council OPD, Neighborhood Services Coordina Field Operations-OPD, Business Tax, O	ator, Fire Marshal, OFD, Zoning,	_		



## **Onsite Consumption of Cannabis Requirement Policy**

November 1, 2021

#### <u>Purpose</u>

This policy details NUG Oakland for all NUG employees to prohibit customers, and visitors alike; to prevent or reduce the risk of over consumption and intoxication of cannabis among all persons at NUG lounges; and to promote the public health of the community consistent with federal, State, and local laws

### **Definitions**

**DUID:** Driving under the influence of drugs.

### **Policy**

#### **Onsite Consumption of Cannabis**

**Consumption:** Dedicated NUG staff members to manage special needs or complaints of customers and visitors, NUG staff members are trained to stop and serve cannabis onsite, if person(s) exhibit signs of intoxication, impairment, and nuisance

- Alcohol and tobacco consumption in the lounges is prohibited
- Cannabis consumption cannot be seen from outside the lounge
- No BYOC patrons must buy their cannabis on-site
- A security guard must be working during the hours of operation

## **Responsibilities**

All dispensary employees are required to be trained in consumption lounge standard operations procedures

**General Manager** - responsible for creating policies and procedures for safe onsite consumption that adheres to state/local ordinances and to supervise implementation and enforcement

Assistant Manager - To supervise implementation and enforcement and oversee training of SOPs

**Team Leads -** To assist and supervise in implementing procedures daily

Associates - To assist and serve customers while using the lounge space for consumption

Receptionist - To register customers and direct them to designated area for the purpose of consumption

#### **Hours of Operations**

- 1) The onsite consumption lounge areas will be open during all NUG Oakland's business hours from 9am 9:45pm, 7 days a week. Modified hours usually occur on Thanksgiving Day, but any modified hours will not exceed our standard operating hours
- 2) Only customers who are 21 years or older or verified medical ID patients who are 18 years or older are allowed to use the consumption lounge
- 3) Only store purchase cannabis can be consumed onsite
- 4) Pets must be always on a leash. We reserve the right to ask for removal of a disruptive pet at any time.

#### Permitted areas of consumption

- The general manager will create procedures to assure that cannabis is not consumed in any areas that are not designated for onsite consumption. These prohibited areas include the dispensary sales floor, back offices, restrooms, and hallways.
- Staff and security personnel will escort customers to and from the lounge and if needed will ban customers for refusal to follow store/consumption procedures. NUG Oakland reserves the right to refuse service to customers who violate policies, thus denying future access to the lounge for non-compliant patrons

## **Security Areas**

- 1. The general manager is responsible for ensuring security systems are always fully operational. This includes cameras, motion sensors, panic buttons covering all areas of the store.
- 2. During all hours of operations, a security guard will be stationed at the front of the store entrance, once a customer arrives at the reception desk, they will be escorted to the lounge area. Security personnel is responsible enacting safety protocols, and are trained to watch for problems in their initial stages and preventing escalation by diffusing problems
- 3. Staff members are responsible for ensuring customers are in safe environment, to identified signs of intoxication, preventing over consumption, and calling for assistance from security personnel

## **Customer time limits on visits**

1. The general manager will establish and implement a policy limiting a customer's stay in the consumption lounge to 1.5 hour unless more time is requested for medical or safety reasons. The GM/AGM along with team leads will supervise and enforce this policy

## Anti-drugged driving plan

- While smoking is permitted in a private home or at a business licensed for on-site cannabis consumption, smoking remains illegal while driving a vehicle, anywhere that prohibits smoking cannabis and in all public places
- 2. The general manager and staff will create and implement policies to encourage public transportation. The store will have marketing and promotion for parking and ride share validation, vouchers to take public transport. The general manager and staff will disseminate information to customers about public transportation schedules, bus lines, ride shares, taxis and BART stops. These will include marketing pamphlets and signs posted at entrances, reception area, entry halls for enhanced visibility

#### **Parking Plan**

- 1. The general manager will create and implement policies to encourage public transportation and allow lounge customer validated parking for 2 hours
- 2. The store will have marketing and promotion for parking and ride share validation, vouchers to take public transport. The general manager and staff will disseminate information to customers about public transportation schedules, bus lines, ride shares, taxis and BART stops. This will include marketing pamphlets and signs posted at entrances, reception area, entry halls for enhanced visibility